



Your Case Management Benefit

Hines.



WHO IS HINES

Hines is the company chosen by your health benefit plan to provide Case Management services for you and your eligible dependents.

WHAT IS CASE MANAGEMENT?

The Hines Case Management program helps members who may be experiencing a potentially serious health condition. We'll provide you with the services of an experienced Registered Nurse who understands your health condition, needs and concerns.

Our goals are to help you understand your health condition, to be involved in your care, and to assist with the coordination of your treatment.

- ✓ Hines is **HIPAA (Health Insurance Portability and Accountability Act)** compliant and all health information we receive from you or your physician will be protected.

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WHAT WILL THIS SERVICE COST ME?

This service is free to you. It is part of your benefit plan in an effort to help you understand your health care and diagnosis.

HOW DOES THE CASE MANAGEMENT PROCESS BEGIN?

- You may be identified as a candidate for case management due to a recent health episode
- Self referral: If you've recently been diagnosed with an illness you don't understand and feel you need help

**FOR CASE MANAGEMENT SELF REFERRAL,
CALL HINES TODAY AT 1-800-592-8097**

OUR EXPERIENCE WORKS FOR YOU!

Hines has a solid reputation nationwide for proactive, innovative, and professional health care management.

For more information please contact the Fund Office at 847-742-0900.



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